

SECTION 3

RESOURCES

The final section of this book provides basic lists of sources of additional advice and help within Scotland and the rest of the United Kingdom, details of suppliers for the products described in this book, useful internet resources, and references.

While every effort has been taken to ensure the accuracy of this list, inevitably some addresses will have changed and other important resources will have been inadvertently missed. Apologies to any centres or individuals we have missed or misrepresented. If you have any more up-to-date information that should be included in a revision of this list, please contact the CALL Centre.

Chapter 18

Resources

18.1 Sources of advice and help

18.2 Suppliers

18.3 Web sites

18.4 References and further reading

18 RESOURCES

18.1 Sources of advice and help

Scotland – National Centres and Organisations

CALL Centre (Communication Aids for Language and Learning), The University of Edinburgh, Paterson's Land, Holyrood Road, Edinburgh EH8 8AQ. Tel: 0131 651 6235, Fax 0131 651 6234.

SCET (Scottish Council for Educational Technology), 74 Victoria Crescent Road, Glasgow G12 9JN. Tel: 0141 337 5000, Fax 0141 337 5050.

SCTCI (Scottish Centre for Technology for the Communication Impaired), WESTMARC, Southern General Hospital, 1345 Govan Road, Glasgow G51 4TF. Tel: 0141 201 2619, Fax: 0141 201 2649.

Scottish Dyslexia Association, Unit 3, Stirling Business Centre, Wellgreen Place, Stirling FK8 2DZ. Tel: 01786 446650, Fax: 01786 451720.

Scotland – Local Centres and Organisations

City of Aberdeen – TASSCC (Technological Assessment and Support for Special Children in the Curriculum), Special Needs Computer Base, Summerhill Education Centre, Stronsay Drive, Aberdeen AB15 6JA. Tel: 01224 346127

Aberdeenshire – Graeme Bruce, ASPECTS, Dover Lodge, 117 Charlotte Street, Fraserburgh AB43 9LS. Tel: 01346 512488.

Argyll and Bute – Steve Rotton, Dunoon Primary School, Hillfoot Street, Dunoon, Argyll PA23 7DR. Tel: 01369 704159.

Dumfries and Galloway – John McVie, Area Manager, Psychology & Learning Support, St. Teresa's Primary School, Lochside Road, Dumfries, DG2 0DY. Tel: 01387 261234.

City of Dundee – Sheena Welsh, BT Assist Centre, Baldragon Academy, Burn Street, Dundee DD3 0LB. Tel: 01382 436331.

East Ayrshire – Muriel Reid, Woodstock Centre, Woodstock Street, Kilmarnock KA1 5BP.

City of Edinburgh – KEYCOMM, St Giles Centre, 40 Broomhouse Crescent, Edinburgh EH11 3UB. Tel: 0131 443 6775

City of Edinburgh – Marie Dougan, ITSU, St Bernard's Education Centre, 21 Dean Park Street, Edinburgh EH4 1JS. Tel: 0131 313 2399.

Fife – FACCT (Fife Assessment Centre for Communication through Technology), Auchterderran Centre, Woodend Road, Cardenden Fife KY5 0NE. Tel: 01592 414730

Fife – Janet Mackie, Auchterderran Centre, Woodend Road, Cardenden, Fife KY5 0NE. Tel: 01592 414600.

City of Glasgow – Tommy Crocket, c/o Richmond Park School 30 Logan Street, Glasgow G5 0HP. Tel: 0141 429 6095.

Highland – Alan Stewart, Education Centre, Castle Street, Dingwall IV15 9HU. Tel: 01349 863441.

Midlothian – Tom Lawson, IT Organiser, Midlothian Council, Fairfield House, Dalkeith, Midlothian EH22 3ZH

North Ayrshire – Deirdre MacKenzie, Psychological Services, Vineburgh Park, Irvine KA12 8RR. Tel: 01294 272427.

North Lanarkshire – Owen Dunn, Psychological Services, Kyle Road, Kildrum, Cumbernauld. Tel: 01236 731130.

Orkney Islands – Ray Richards, Papdale House, Berstane Road, Kirkwall, Orkney KW15 1NA. Tel: 01856 874.

Renfrewshire – Phillip Stockwell, IT-SEN Support, Department for Education, Merksworth High School, Gockston Road, Paisley PA3 2NG. Tel: 0141 848 7605.

Scottish Borders – Philip Whittaker, Melrose Resource Centre, Huntly Road, Melrose, Borders TD6 9SB. Tel: 01896 823517.

Shetland – Lesley Roberts Advisor (SEN), Shetland Education Department, 2 Bank Lane, Lerwick, Shetland, ZE2 9ER. Tel: 01595 694488.

South Lanarkshire – Sandra O’Neill, Computer Centre, Earnock High School, Wellhall Road, Hamilton ML3 9UE. Tel: 01698 42658.

Stirling – Marion Samson, Curriculum Development Officer (ICT), Stirling Council, CDO Room 300, Education Services, Viewforth, Stirling

West Lothian – Laura Compton, Livingston Education Centre, Kingsport Avenue, Howden, Livingston EH54 6BA. Tel: 01506 777424.

Teachers with responsibility for SEN and microtechnology meet from time to time within the SSENTSG (Scottish Special Educational Needs and Technology Support Group) network. For information about SSENTSG, contact Marie Dougan at ITSU, or the CALL Centre.

England and Wales – National Centres and Organisations

ACE Centre, 92 Windmill Road, Headington, Oxford OX3 7DR. Tel: 01865 759800, Fax: 01865 759810.

ACE / ACCESS Centre, 1 Broadbent Road, Watersheddings Oldham OL1 4HU. Tel: 0161 627 1358.

Advisory Unit: Computers in Education, 126 Great North Road, Hertfordshire AL9 5JZ. Tel: 01707 266714.

British Dyslexia Association, 98 London Road, Reading RG1 5AU. Tel: 0118 966 8271.

BECTA (British Education and Communication Technology Agency), Milburn Hill Road, Science Park, University of Warwick, Coventry CV4 7JJ. Tel: 01203 416994, Fax: 01203 411418

Dyscovery Centre for Dyspraxia, Dyslexia and Associated Learning Difficulties, 12 Cathedral Road, Cardiff CF1 9LJ. Tel: 01222 788666.

Dyslexia Computer Resource Centre, Department of Psychology, University of Hull, Hull, Humberside HU6 7RX. Tel: 01482 465589, Fax: 01482 465599.

Dyslexia Institute, 133 Gresham Road, Staines, Middlesex TW18 2AJ. Tel: 01784 463851, Fax: 01784 460747.

Micros and Primary Education (MAPE), c/o Mrs. Y. Peers, MAPE, Technology Centre, Newmand College, Genners Lane, Bartley Green, Birmingham B32 3NT.

National Association for Special Educational Needs (NASEN), 4-5 Amber Business Village, Amber Close, Amington, Tamworth, Staffordshire B77 4RP. Tel: 01827 311 500, Fax: 01827 313005.

SKILL, Chapter House, 18-20 Crucifix Lane, London SE1 3JW. Tel: 0171 450 06210, Fax: 0171 450 0650.

England, Wales and N. Ireland – Local Centres and Organisations

For reasons of space we are unable to list all of the local specialist centres in England, Wales and Northern Ireland. Most local authorities have an IT Centre, or similar centre, which will provide training and advice on the use of computer software in schools. BECTA maintain a list of such centres, which is accessible from their web site (<http://www.becta.org.uk/projects/support/services/>).

Access Centres provide advice, support and assessment services for students with disabilities using technology in Further and Higher Education. The National Federation of Access Centres can be contacted through Hereward College of Further Education, Bramston Crescent, Tile Hill Lane, Coventry CV4 9SW. Tel: 01203 461231. A complete list of Access Centres throughout the UK can be found on the University of

Westminster website at <http://www.wmin.ac.uk/ccpd/natfed.html>.

Most universities now have a co-ordinator for students with disabilities who will be able to provide information on arrangements within their respective establishments for students who need to use particular forms of supportive writing technology. The complete list can be found on the "DisinHE" web site at <http://www.disinhe.ac.uk/resources/databases/contacts/default.asp>.

18.2 Suppliers

ABLAC Learning Works Ltd., South Devon House Station Rd., Newton Abbot Devon TQ12 2BP. el: 01626 332233.

ACE Centre, 92 Windmill Road, Headington, Oxford OX3 7DR. Tel: 01865 759800, Fax: 01865 759810.

Advisory Unit for Computers in Education (AU Enterprises Ltd) 126 Great North Road, Hertfordshire AL9 5JZ. Tel 01707 266714.

Apple Xemplar Education Ltd., 2 Furzeground Way, Stockley Park East, Uxbridge UB 11 1BB. Tel: 0181 218 1500.

AVP, Unit 3, School Hill Centre, Chepstow Gwent NP16 5PH. Tel: 01291 625439.

CAC (Cambridge Adaptive Communication), The Mount, Toft, Cambridge CB3 7RL. Tel: 01223 264244.

Crick Computing, 123 The Drive, Northampton, NN1 4SW. Tel: 01604 713686.

DABS Direct, Direct House, Lancaster Rd Wingates Ind Est Westhoughton, Bolton Lancashire BL5 3XD. Tel: 0870 1293000.

Design Concept, 30 South Oswald Road, Edinburgh EH9 2HG. Tel: 0131 668 2000.

Don Johnston Special Needs Ltd., 18 Clarendon Court, Calver Road, Winwick Quay, Warrington, WA2 8QP. Tel: 01925 241642.

Global Direct, 2 Cartsdyke Avenue, Greenock, Renfrewshire, PA15 1DT. Tel: 01475 500012.

IANSYST Ltd, The White House, 72 Fen Road, Cambridge, CB4 1UN, UK. Tel: 01223 420101 Fax: 01223 426644.

Inclusive Technology, Saddleworth Business Centre, Huddersfield Road, Oldham OL3 5DF, Tel: 01457 819790.

Jonathan Duddington, 6a Old Mill Avenue, Coventry, CV4 7DY. Tel: 01203 415535.

Logotron, 124 Cambridge Science Park, Milton Road, Cambridge CB4 4ZS. Tel: 01223 425558.

MacWarehouse, Unit 6, Wolsey Business Park, Tolpits Lane, Watford, Herts. WD1 8QP, Tel: 0800 181332.

Microsoft, Microsoft Campus, Thames Valley Park, Reading RG6 1WG. Tel: 0870 60 10 100.

Misco, Faraday Close, Park Farm Industrial Estate, Wellingborough, Northants. NN8 6XH. Tel: 01933 400400.

NTS Computer Systems (U.K) Ltd., F11, Business & Innovation Centre Aston Science Park, Love Lane, Birmingham, West Midlands B7 4BJ. Tel: 0121 687 8767.

REM (Rickitt Educational Media), Great Western House, Langport, Somerset TA10 9YU. Tel: 01458 253636.

Resource, 51 High Street, Kegworth, Derby DE74 2DA, Tel: 01509 672222.

RM plc, New Mill House, 183 Milton Park, Abingdon, Oxon OX14 4SE. Tel: 01235 826000.

SCET, 74 Victoria Crescent Road, Glasgow G12 9JN. Tel: 0141 337 5000.

Scottish Learning Products, Greenacres, Highfield Road, Scone, Perth PH2 6RE. Tel: 01738 553077.

SEMERC, Granada Television, Quay St., Manchester Lancashire M60 9EA. Tel: 0161 827 2927.

Sherston Software Ltd., Angel House, High St Sherston, Malmesbury Wiltshire SN16 0LH.
Tel: 01666 843200.

Sight & Sound Technology, Qantel House, Anglia Way, Moulton Park, Northampton NN3
6JA. Tel: 01604 798070.

Softease Limited, Market Place, Ashbourne, Derbyshire, DE6 1ES. Tel: 01335 343421.

TAG Developments, 25 Pelham Road, Gravesend, Kent DA11 0HU. Tel: 01474 357350.

Talking Technologies Ltd., 34A Glazbury Road, London W14 9AS Tel: 0171 602 4107.

Tandy Education Supplies & Services, Intertan UK Ltd, Tandy Centre, Leamore Lane,
Walsall WS2 7PS. Tel: 01922 434047.

Technomatic, Techno House, 468 Church Lane, London NW9 8UF. Tel: 0990 246 222.

textHELP! Systems Ltd., Enkalon Business Centre, 25 Randalstown Road, Antrim, Co
Antrim, BT 41 4 LJ, N. Ireland. Tel: 01849 428105.

VoiceWorks Ltd., Suite 8C, Accommodation Road, London NW11 8ED. Tel: 0181 455 4750.

Words Worldwide Ltd., Ash House, Belle Villas Ponteland, Newcastle Upon Tyne NE20
9BE. Tel: 01661 860999.

Widgit Software, 102 Radford Road, Leamington Spa, Warwicks. CV31 1LF. Tel: 01926
885303.

18.3 Web sites

The Internet has become a rich resource for information about the use of supportive writing technology. Detailed product information is often available from web sites set up by manufacturers and suppliers; educational sites often contain advice, lesson plans and case studies demonstrating the use of software and hardware; discussion groups provide a forum for discussing issues and finding possible solutions to the various problems that arise from the use of technology.

Many of the sites listed below are based in the UK, others are situated overseas in North America, Australia and other countries. Readers should be aware of the differences in the educational systems in which supportive writing technology is used. Nevertheless, very useful suggestions for the use of technology can be gleaned from these overseas sites.

AbilityNet (UK) – <http://www.abilitynet.co.uk> *Web site with lots of useful information about access and use of IT for people with disabilities.*

ACE Centre (UK) – <http://www.ace-centre.org.uk/> *Information about ACE Centre services and software. Publishers of Prophet and other software.*

ACE/ACCESS Centre (UK) – <http://dspace.dial.pipex.com/town/terrace/ac969/>
Description of training and assessment services.

Advisory Unit (UK) – <http://www.advisory-unit.org.uk/> *Information and resources about software, including Point for Windows and notes on the use of technology with pupils with special educational needs.*

AlphaSmart (USA) – <http://www.alphasmart.com/> *Product information and case studies offering lesson plans and suggestions on how AlphaSmart keyboards can be used.*

BECTA (British Educational Communications Technology Agency) (UK) – <http://www.becta.org.uk> *Wide range of key educational documents, information sheets, project reports, discussion groups and other material on the use of technology in education.*

British Dyslexia Association (UK) – <http://www.bda-dyslexia.org.uk> *Information about dyslexia and downloadable information sheets on a wide range of related topics including the use of technology to support writing.*

CALL Centre (UK) – <http://callcentre.education.ed.ac.uk> *Information range of curriculum-based topics related to augmentative communication and assistive technology.*

Cambridge Adaptive Communication (UK) – <http://www.camad.demon.co.uk/>
Information on EZ Keys, voice recognition and speech synthesisers.

- Closing the Gap** (USA) – <http://www.closingthegap.com> *Articles, resource directory, discussion forum and other information from publishers of leading US newspaper devoted to the use of computer technology in special education.*
- Comp.Speech FAQ** (UK) – (<http://svr-www.eng.cam.ac.uk/comp.speech/>) *Answers to frequently asked questions regarding all aspects of computers and speech, including speech synthesis and voice recognition.*
- Crick Computing** (UK) – <http://www.cricksoft.com> *Information and resources about Clicker and other software.*
- Design Concept** (UK) – <http://www.jasper.co.uk/> *Penfriend predictor web site, from which demonstration program can be downloaded.*
- Don Johnston** (USA) – <http://www.donjohnston.com/> *Information and resources for Co:Writer, Write:Outloud and other Don Johnston software and products.*
- Franklin Electronic Publishers** (USA) – <http://www.franklin.com/education/> *Information on Language Master and other products, with spelling tips and downloadable support materials.*
- High Tech Center's Training Unit: Training Guides** (USA) – <http://www.htctu.fhda.edu/guides/htctu.html> *Collection of detailed on-line guides to the use of various supportive writing technologies, including Writing Tools, Reading Tools, Speech Recognition and Critical Thinking provided by California Community Colleges.*
- Iansyst Ltd.** (UK) – (<http://www.dyslexic.com/>) *Suppliers of various voice recognition, speech output and other supportive writing programs. The site contains detailed comparisons of software and is regularly updated.*
- Inclusive Technology** (UK) – <http://www.inclusive.co.uk> *Various articles on Special Educational Needs and on-line catalogue of software and asistive technology.*
- Inspiration** (USA) – <http://www.inspiration.com/> *Downloadable demo and resources illustrating use of Inspiration organisational software.*
- LD On-Line** (USA) – <http://ldonline.org/> *Massive collection of resources covering a wide range of SEN issues. The LD In Depth section contains a number of articles looking at strategies for introducing and using spellcheckers, word prediction, voice recognition and other supportive writing technologies.*
- Logotron** (UK) – <http://www.logo.com> *Information on Talking PenDown and other educational software.*
- MAPE (Micros and Primary Education)** (UK) – <http://www.mape.org.uk/> *Information on membership, conferences, software, etc..*
- NCIP (National Center to Improve Practice in Special Education)** (USA) – <http://www.edc.org/FSC/NCIP/> *Project which ran until 1998 to look at different aspects of the use of technology in Special Education. Site includes detailed articles and case studies on word prediction, organisational software, voice recognition systems, portable computers and other subjects.*
- National Grid for Learning** (UK) – <http://www.ngfl.gov.uk/> *A collection of resources brought together by the UK Government to help raise standards in education and to support lifelong learning.*
- NTS Computer Systems Ltd.** (USA) – <http://nts.dreamwriter.com> *Information about Dreamwriter portables.*
- Psion** (UK) – <http://www.pSION.com> *Information about Psion palmtop computers and downloadable software.*
- Reading Online** (USA) – <http://readingonline.org/home.html> *Articles and resources focusing on the use of technology as an aid to reading and othe literacy issues.*
- SCET (Scottish Council for Educational Technology)** (UK) – <http://www.scet.org.uk/> *Information on Writer's Toolkit and other software and details of range of services provided by SCET.*
- Scottish Virtual Teachers' Centre** (UK) – <http://www.svtc.org.uk/> *Scottish equivalent of the Virtual Teachers' Centre (see below), hosted by SCET and the Scottish Consultative Council on the Curriculum, with resources and discussion groups based on the Scottish 5 – 14 Curriculum.*

- SoftEase Ltd.** (UK) – <http://www.textease.com> *Information about TextEase with downloadable demo program and upgrades.*
- SNOW (Special Needs Opportunities Window)** (Canada) – <http://snow.utoronto.ca/> *Massive collection of material, including curriculum resources (e.g. on-line electronic books), lesson plans and guides to good practice (e.g. guidelines for introducing voice recognition).*
- Speaking to Write** (USA) – <http://www.edc.org/spk2wrt/lab.html> *Collection of resources, lesson plans, etc. and an email discussion group on the use of voice recognition systems in schools.*
- TextHelp! Systems** (UK) – <http://www.texthelp.com> *Information, downloadable demos, online support and discussion forum on textHelp! Read and Write and other products.*
- Virtual Teacher's Centre** (UK) – <http://vtc.ngfl.gov.uk/vtc> *Collection of materials and resources, including Government policy papers and reports, classroom resources and management advice.*
- Widgit** (UK) – <http://www.widgit.com/index.htm> *Information on Writing with Symbols 2000 and other symbol-related software.*
- Words+** (USA) – <http://www.words-plus.com/mnframe.htm> *Information on EZ Keys and other Words+ communication and computer access products.*
- Words Worldwide Ltd.** (UK) – <http://www.keyspell.com> *Information on KeySpell (including downloadable demo. and discussion forum) and voice recognition systems.*
- Xplanatory** (UK) – <http://www.canterbury.ac.uk/xplanatory/xplanmen.htm> *Information on assistive technology, software and general resources available for pupils with special educational needs.*

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